

Purpose

Use this guide to introduce DentLegalGuard to patients in an ethical, transparent, and non-confrontational way. DentLegalGuard is independent and currently free for patients during the public access phase.

Scenario 1 — While sharing the treatment plan

“We have shared your treatment plan as transparently as possible.

In cross-border treatments, patients sometimes interpret plans differently.

If you wish, you can review your plan through DentLegalGuard, an independent platform currently free for patients.

The decision is entirely yours.”

Scenario 2 — Patient is uncertain or asking many questions

“It’s completely normal to have questions.

While we explain the medical aspects, some patients feel more comfortable having a third-party perspective.

DentLegalGuard provides independent support.”

Scenario 3 — Post-treatment concern

“We want to resolve this fairly.

If you prefer, DentLegalGuard can help structure the process and communication so your experience is clearly documented.”

Scenario 4 — Patient mentions leaving a public review

“You are free to share your experience.

DentLegalGuard can help patients express their experiences clearly and without unnecessary misunderstanding.”

DO

- Present DentLegalGuard as optional and independent
- Emphasize transparency and patient choice
- Use calm, supportive language

DON'T

- Do not present as mandatory
- Do not imply restriction of patient rights
- Do not frame it as legal protection for the clinic